# **BEFORE**

# THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

DOCKET NO. 2020-153-T – ORDER NO. 2020-

\_\_\_\_,2020

IN Application of Mako Movers, LLC ) ORDER GRANTING
RE: for a Class E (Household Goods) CLASS E HOUSEHOLD
Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier STATEWIDE

AUTHORITY

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of Mako Movers, LLC ("Applicant" or "Mako Movers") to amend its Class E (Household Goods) Certificate of Public Convenience and Necessity ("CPC&N"). Applicant seeks a CPC&N with authority to move household goods throughout the state. Notice of this Application was timely published pursuant to S.C. Code Ann. Reg. 103-132 on June 28, 2020. No third parties intervened, and a hearing on the Application was held on September 9, 2020

The parties at the hearing were the Applicant, represented by Charles L.A. Terreni, Esquire and the Office of Regulatory Staff ("ORS"), represented by Jenny R. Pittman, Esquire. The ORS informed the Commission it did not oppose Mako Movers' Application.

Mako Movers called its President, Jilian Oleen, as a witness. Ms. Oleen is the sole member and organizer of Mako Movers. She has been employed in the moving business since 2009, handling, marketing, filings, and sales.

Ms. Oleen believes South Carolina's rapid population growth will provide an opportunity for his household goods moving business. Ms. Oleen plans to reach customers by advertising in newspapers, social media outlets, mailers and by word of mouth. Applicant is exempt from having a safety rating from the U.S. Department of Transportation.

Ms. Oleen also testified that there are no complaints or judgments against her or Mako Movers; she has adequate equipment and facilities to provide moving services and has adequate financial resources. Mako Movers has obtained appropriate insurance, as evidenced by the certificate introduced at the hearing. Applicant certified that it is familiar with and will comply with all applicable statutes and regulations. Ms. Oleen testified Mako Movers has purchased a truck and will hire workers after appropriate background checks. Ms. Oleen plans to grow the business gradually over the next five years and would like to add new locations. Applicant will use the tariff and bill of lading approved in with this application.

On August 10, 2020, Applicant moved to present shipper witness testimony by affidavit. The Commission granted this request by Order No. 2020-74-H. Applicant offered the shipper witness affidavit testimony of Lynn Snyder. Ms. Snyder, a real estate agent with 12 years of experience in South Carolina testified South Carolina's housing market is strong. Ms. Snyder is frequently asked to recommend movers of household goods, and it can be difficult to find qualified

movers who are hardworking and ethical. Aff. 4¶. She believes the public interest would be served if the Commission were to grant Mako Movers' application. Aff. ¶ 5.

ORS did not prefile testimony but submitted a letter to the Commission on September 8, 2020, stating that it "is of the opinion that the Applicant will meet the requirements of fit, willing and able as required of a Household Goods Mover under the provisions of S.C. Code Ann. Regs. 103-133 (2012)."

The Commission finds Mako Movers has demonstrated that it is fit, willing, and able to operate a household goods mover under S.C. Code Ann. § 58-23-330 and S.C. Code Reg. 103-133. We also find that the public convenience and necessity is not already being served by existing authorized services. Therefore, Mako Movers' Application for statewide authority should be granted.

# IT IS THEREFORE ORDERED:

- 1. The Application of Mako Movers for a Class E (Household Goods)

  Certificate of Public Convenience and Necessity is approved for the Applicant to

  transport household goods to points and places throughout the state.
- 2. The final Tariff and Bill of Lading are approved and attached hereto as Order Exhibit 1.
- 3. The Applicant shall file with the Office of Regulatory Staff the proper insurance, safety rating, and other information required by S.C. Code Ann. § 58-23-10 et. seq., as amended, and by S.C. Code Ann. Regs. 103-100 through

103-241 of the Commission's Rules and Regulations for Motor Carriers, and S.C. Code Ann. Regs. 38-400 through 38-503 of the Department of Public Safety's Rules and Regulations for Motor Carriers, as amended, within ninety (90) days of the date of this Order, or within such additional time as may be authorized by the Commission.

- 4. Upon compliance with S. C. Code Section 58-23-10 *et seq.*, and the applicable regulations for Motor Carriers, a Certificate will be issued by the Office of Regulatory Staff authorizing the motor carrier services granted herein.
- 5. The motor carrier's services authorized by this Order will not be provided prior to compliance with the above-referenced requirements and receipt of a Certificate.
- 6. Failure of the Applicant to either 1) complete the certification process by complying with the Office of Regulatory Staff requirements within ninety (90) days of this Order, or 2) to request and obtain from the Commission additional time to comply with the requirements stated above, will cause this Order granting the Application to be null and void, and the Application will be dismissed without prejudice. No further order of this Commission is necessary.
- 7. Under the two-month reporting requirement continued in Order No. 2014-443 (May 21, 2013), the ORS is requested to furnish the name and docket number of the Applicant to the Commission, should the Applicant fail to meet the present Order. If such notification is provided, the docket will be closed.

DOCKET NO. 2020- , 2020 PAGE 5	153-T – ORDER NO. 2020-
8. This O	rder will remain in full force and effect until further order of
the Commission.	
BY ORDER OF THE	COMMISSION:
	Justin T. Williams, Chairman
ATTEST:	
Jocelyn G. Boyd Chief Clerk / Executiv	ve Director

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STATE OF SOUTH CAROLINA	BEFORE THE
(Caption of Case)  Example: Application for a Class C Charter Certificate from	PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
Inlin Doe dha Doe's Lima  Ma Ko Movers  (Please type or print)  Submitted by: Jidian Oleen	TRANSPORTATION COVER SHEET  DOCKET NUMBER: 2020 - 153 - T  If this is your first time filing an application with the PSC, you will a have a Docket Number. The Commission will assign one to you. If yo have filed with the Commission before, a Docket Number was assigned and should be entered above.  Telephone:  842-580-1242
	AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
Address: 1064 (Torher Bl. Ste 101	Fax:
Charletton, SC 29407	Other:
NOTE: The cover sheet and information contained herein neither replace as required by law. This form is required for use by the Public Service be filled out completely.	
NATURE OF ACTION	(Check all that apply)
Application - Class A/A Restricted	Request for Name Change on Certificate
Application - Class C Taxi	Request to Amend Scope of Authority
Application - Class C Charter	Request to Amend Tariff (rate increase, etc.)
Application - Class C Charter Bus	Request to Amend Passenger Limit
Application - Class C Non-Emergency	Request
Application - Class C Stretcher Van	<b>Exhibit</b>
Application - Class E Household Goods	Late-Filed Exhibit
Application - Class E Hazardous Waste	Letter
Application	Proposed Order
Request for Extension to Comply with Order	Publisher's Affidavit
Request for Order Granting Authority to Obtain a Certificate	Reservation Lener
of Public Convenience and Necessity to be Rescinded	Response
Request for Cancellation of Certificate	Return to Petition
Request for Suspension	Other:
Request for Reinstatement	

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# PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

101 Executive Center Drive, Suits 100 Columbia, South Carolina 29210

Phone: (803) 896-5100

FAX: (803) 896-5199

# APPLICATION FOR CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY FOR OPERATION OF MOTOR VEHICLE CARRIER

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	rent annual rep TFICATE, do n	Date: 6-10-2 control of the wind of the street annual report must be on file wind annual report for some proprietorship, with or wind the control of the street address)  FAX

 If the Applicant is an LLC or a corporation, a copy of the Certificate of Existence from the South Carolina Secretary of State and the Articles of Incorporation must be attached. (If incorporated outside of SC, attach South Carolina Secretary of State "Foreign Corporation" Certificate.)

3.	Select Entity Type: (Check one)
	Individual Owner/Sole Proprietorship
	Partnership - List names and address of all person having an interest in the business.
	Corporation - List names and addresses of two principal officers.
	Jilian Oleen
4	Is applicant certified to provide intrastate transportation of household goods in another state: (Check one.)  Yes  No
	If yes, attach a letter from the regulatory agency in the state(s) stating applicant is in compliance with the rules and regulations of said state agency.
5.	Has applicant been convicted of operating with no intrastate household goods authority or failure to abide by the rules and regulations pertaining to the intrastate transportation of household goods in this state or any other state? (Check one.)
	O Yes O No
	If yes, list dates and nature of convictions below.
б.	Has applicant ever had a certificate authorizing the transportation of household goods revoked in this state or any other state? (Check one.)
	O Yes O No
	If yes, list dates and nature of revocations below.

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# PROPOSED RATES AND CHARGES FOR SERVICE

Proposed Rates and Charges (List only maximum charges per mile or trip, and/or hourly pass):

2 mon crew Travel fee	\$ 40.00 per hour	Boby and Piano - \$ 25
3 man crew Travel Fee	# 135-m ber pon	Consider Horage - # 125 Consider - #250.00
4 man crew Travel fee	416120 ber pon	
Each additional Additional tru	A second of the	

# COMMODITIES TO BE TRANSPORTED AND AREA(S) TO BE SERVED

Commodities to be Transported: (Check one)

- [ Household Goods, as defined in R103-210(1)
- Hazardous Wastes, as defined in R103-210(2)

Requested Scope of Authority: Check all counties in which you are requesting permission to operate. You will only be allowed to operate in those counties checked below. You may request "Statewide" authority if you intend to operate in all counties in South Carolina.

Abbeville	Cherokee	Florence	Lee	Saluda
Aiken	Chester	Georgetown	Lexington	Spartanburg
Allendale	Chesterfield	Greenville	Marion	Sumter
Anderson	Clarendon	Greenwood	Mariboro	Union
Bamberg	Colleton	Hampton	McCormick	Williamsburg
Barnwell	Darlington	Horry	Newberry	York
Beaufort	Dillon	Jasper	Oconee	
Berkeley	Dorchester	☐ Kershaw	Orangeburg	Statewide
Calhoun	Edgefield	Lancaster	Pickens	
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# **INSURANCE QUOTE**

# This form MUST BE COMPLETED.

The insurance quote must be complete, listing current insurance premiums. At the discretion of the Commission, a copy of current insurance policies may be required. Do not provide a copy of insurance policies unless requested. You will not be required to purchase insurance and your application has been approved and an order has been issued by the PSC. THIS IS ONLY A QUOTE.

The following insurance quote is for:		
Mako Movers LLC		
Name of Applicant	***************************************	man-duurtan kakatikaakan paga asaa asaa
1064 Gaden Rd. Ste 19 Christon, S	A JAUNT	L
Address of Applicant	3 110	
Amount of Premium: Limits Quoted:	(See Below)	
Liability Insurance \$ 11578 Limits 7  Cargo Insurance \$ 971 Limits	Caro '05,	
Limits		
Cargo Insurance \$ 971 Limits	500	
* Attach Certificate of Insurance if available.		
Name of Insurance Company  6350 W. Ison Mill Real Markeld Village Home Office Address of Company  1, the Applicant, am familiar with the Commission's Rules and Regulations relating to the above quote meets the minimum insurance limits prescribed. The insurance compauthorized by the South Carolina Department of Insurance to do business in South Carolina Department of Insurance to do business	insurance requ	tinements and
* Form E and Form H Certificates of Insurance are required to be filed with the Office of Regulate minimum limits for Household Goods carriers are listed below:	ory Staff (ORS).	The schedule of
Vehicle liability for vehicles less than 10,000 lbs. GVWR	\$ 500,000	
Vehicle liability for vehicles 10,000 lbs. or more GVWR	\$ 750,000	
Cargo - For loss of or damage to property carried on any one motor vehicle	\$ 2,500	
For loss of or damage to or aggregate of losses or damages of or to property occurring at any one time and place	\$ 5,000	

If you wish to self-insure your motor vehicles for liability and property damage, you must comply with S.C. Code Ann. Sections 56-9-60 and 58-23-910. For more information, contact the Department of Motor Vehicles at (803) 896-8457 or (803) 896-9903.

If you wish to apply as a self-insured for worker's compensation coverage in South Carolina you may do so with the South Carolina Worker's Compensation Commission (WCC) provided that you will be able to: 1) post a surety bond or letter-of-credit with the WCC for a minimum of \$500,000, 2) agree to pay a yearly self-insurance tax, and 3) agree to pay an annual assessment to the South Carolina

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The ACORD name and logo are registered marks of ACORD



# DESCRIPTION OF EQUIPMENT

You are not required to own a vehicle to file an application. However, prior to the Commission hearing, you will be required to have obtained a vehicle.

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Applicant is financially able to furnish the services as specified in this application and submits the following statement of assets and liabilities.

# **Financial Statement**

Applicant's assets and liabilities are as follows:

Assets:		Liabilities:	
Value of Real Estate	0	Mortgage/Loan on Real Estate	
Value of Motor Vehicles	20,000	Loans Owed on Motor Vehicles	15,500
Cash on Hand	10,000	Business/Other Loans Owed [	
Cash in Bank	10,500	Other Liabilities or Debts	
Value of Other Assets and Equipment	8,000	Total Liabilities	15.000,00
Total Assets	49,000		

# INSTRUCTIONS:

- 1. "Value of Real Estate" means the actual or estimated market value of any real property/buildings owned by the Company/Business Applying for a Certificate.
- 2. "Mortgage/Loan on Real Estate" means the outstanding balance on any Mortgage, Equity Line or other Loan secured by the Real Estate listed in Item 1.
- 3. "Value of Motor Vehicles" means the actual or fair estimated value of any moving vans, trucks or other vehicles owned by the Company/Business Applying for a Certificate.
- 4. "Loans Owed on Motor Vehicles" means the outstanding balance on any loans or liens on the vehicles listed in Item 3.
- 5. "Cash on Hand" is the total of actual cash held by the Company/Business applying for a Certificate on the day this form is filled out.
- 6. "Business/Other Loans Owed" means the outstanding balance on any small business loan or other unsecured loan made by a person, bank or business to the Business/Company applying for a Certificate.
- "Cash in Bank" means the current balance in checking accounts, savings accounts or the like in the name of the Company/Business applying for a Certificate. Do not include retirement accounts or personal bank account balances.
- 8. "Yalue of Other Assets and Equipment" should include the actual or estimated value of items such as office equipment (computers/furnishings), moving equipment (hand trucks/blankets/strapping), and trailers.
- "Other Liabilities or Debts" means specific amounts/balances which the Company/Business applying for a Certificate
  knows that it owes to other persons or companies; for example Franchise Fees. This does NOT include regular bills
  such as electricity bills, security system costs, insurance, salaries, etc.

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# Exhibit Fit. Willing, and Able (FWA)

1	Does	s Applicant have a Sa	fety Rating from the U.S.I	D.O.T.?	
	0	Yes	O No	Pending	(Submit when received.)
		If Yes, indicate rati	ng below and provide copy		
		O Satisfactory	O Conditional		satisfactory
2	. Hav	e any of Applicant's opast twelve (12) mone	drivers or vehicles been pla	iced "out of serv	rice" by Transport Police safety officers in
	0	Yes	O No		
3	0	there currently any o Yes  Yes", list judgements	utstanding judgment(s) aga No here:	ainst the Applica	ant?
4	law	s that govern for-hire	h all statutes and regulation motor carrier operations in statutes and regulations?	ns, including saf n South Carolina	ety regulations and workers' compensation , and does Applicant agree to operate
	0	Yes	O No		
	S. Is A	Applicant aware of the rewith? (The Insurance	: Commission's insurance r e Quote on Page 6 must be	equirements and completed, list	the insurance premium costs associated ing current insurance premiums.)
	0	Yes	O No		

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If your operations are subject to Safety Fitness Procedures of the Federal Motor Carrier Safety Regulations (FMCSR) (49 CFR Parts 100-199), even if you have not yet received a Safety Fitness Rating, you must certify as follows:

Applicant has access to and if familiar with all applicable U.S.D.O.T regulations relating to the safe operation of Commercial vehicles. In so certifying, applicant is verifying that, as a minimum, it:

Applicant's Name

Safety Certification

- Has in place a system and an individual responsible for ensuring overall compliance with the FMCSR and the HM regulations;
- 2. Can produce a copy of the FMCSR and the HM regulations;
- 3. Has in place a driver safety/orientation program;
- 4. Is familiar with the FMCSR governing driver qualifications and has in place a system for overseeing driver qualification requirements in accordance with 49 CFR Part 391.51C;
- 5. Has in place policies and procedures consistent with FMCSR governing driving and operational safety of commercial motor vehicles, including drivers' hours of service and vehicle inspection, repair, and maintenance (49 CFR Parts 392;395 and 396);
- Are in compliance with the Controlled Substance and Alcohol Use and Testing as stated in FMCSR (49 CFR Part 40, 382, if applicable).

Any applicant who certifies they are in compliance with FMCSR and/or the HM regulations and upon completion of a compliance review audit, is found not to be in compliance, may have its certificate revoked.

PLEASE CHECK THE APPROPRIATE RESPONSE BELOW:

(1) Yes

(2) Not Applicable

Exempt Applicants - If you will operate only small vehicles (GVWR of 26,00) pounds or less) and do not transport hazardous materials in a quantity to require placarding under the HM regulations and are thus exempt from the FMCSR and HM regulation, you must certify as follows:

Applicant is familiar with and will observe FMCSR general operational safety fitness guidelines. PLEASE CHECK THE APPROPRIATE RESPONSE BELOW:

Ø Yes ○ Not Applicable

I, Werify under penalty of perjury under the laws of the State of South Carolina, that all information supplied on this form or relating to this application is true and correct. Further, I certify that I am qualified and authorized to file this application. I know that willful misstatements or omissions of material fact constitute criminal violations punishable by imprisonment and fines as prescribed by law. (Note: This oath embraces all schedules and supplemental filings to this application).

This 164/

Applicant's Signature

Notary Public



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Filing ID: 200429-0852363

Filing Date: 04/28/2020

# STATE OF SOUTH CAROLINA SECRETARY OF STATE

# ARTICLES OF ORGANIZATION Limited Liability Company - Domestic

The undersigned delivers the following articles of organization to form a South Carolina limited liability company pursuant to S.C. Code of Laws Section 33-44-202 and Section 33-44-203.

1,	The name of the limited Eability company (Company andlog must be included in reme')				
	Mako Movers LLC				
	"Note: The same of the Series Sublity company must contain one of the following entires: "Surfact Sublity company" or "Sudied Company" or the abbreviation "L.L.C.", "L.C.", "L.C.", "L.C.", or "List. Co."				
2.	The address of the initial designated office of the limited liability company in South Carolina is 1064 GARDNER RD				
	(Street Address)				
	CHARLESTON, South Carolina 29407				
	(City, State, Zip Code)				
3.	The initial agent for service of process is				
	LegalCorp Solutions, LLC				
	(Name)				
	(Signature of Agent)				
	And the street address in South Carolina for this initial agent for service of process is: 6650 Rivers Avenue				
	(Street Address)				
	North Charleston South Carolina 29406				
	(City) (Zip Code)				
4. (a)	List the name and address of each organizer. Only ggg organizer is required, but you may have more than one.				
(m)	Sonia Becerra				
	(Name) 3 Greenway Plaza #1320				
	(Street Address)				
	Houston, Texas 77046				
	(City, State, Zip Code)				

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		Mako Movers LLC
		Home of Livelind Liability Company
{t	)	
	(Name)	
	(1460160)	
	(Street Address)	
	(City, State, Zip Code)	
5.	Check this box only if the company is to be a te	nn company. If the company is a term company, provide the
	term specified.	
6.	indon.	
٠,	company is to be managed by managers, include	d liability company is vested in a manager or managers. If this le the name and address of each initial manager,
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	(Name)	
	(Street Address)	
	from more a series of the first	
	(City, State, Zip Code)	
<b>{</b> b		
	(Name)	
	A Comment of the second	*
	(Street Address)	
	(City, State, Zip Code)	
	(Chy, State, 2th Coos)	
7.	Check this box only if one or more of the memb	ers of the company are to be liable for its debts and obligations
	under Section 33-44-303(c). If one or more members	are so liable, specify which members, and for which dabts,
	obligations or liabilities such members are liable in the not have to be completed.	ir capacity as members. This provision is optional and does
	The state to the completion.	

8. Unless a delayed effective date is specified, these articles will be effective when endorsed for filing by the Secretary of

State. Specify any delayed effective date and time

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# **EXHIBIT A**

Amended September 9, 2020

# REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO

CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE

STATE OF SOUTH CAROLINA

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# **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Mako Movers, LLC ('Mako Movers" or "carrier"). These services are furnished between points and places in all South Carolina counties.

Effective Date: \_

# **SECTION 1**

# 1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

# 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Mako Movers office location, and includes the movers estimate return time to the office location.

Number of Movers	Hourly Rate
Two Men and a Truck	\$95.00
Three Men and a Truck	\$135.00
Four Men and a Truck	\$180.00
Each Additional Man	\$45.00 per man/per

# 1.2 Office Hours / Minimum Hourly Charges:

Mako Movers will operate Monday – Friday, 8:00 am - 6:00 pm and Saturday and Sunday from 8:00 am - 4:00 pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Two-Hour Minimum Charge
Recognized Federal Holidays	Three-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Mako Movers will charge the applicable minimum. Customers are not charged an additional fee for overtime labor.

# **SECTION 2**

# 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

Date Proposed	
<b>Effective Date:</b>	

#### 2.1 **Bulky Article Charges (per item)**

- Pool Tables-\$350.00
- Steel Gun Cabinet (in excess of 400 lbs.) \$250.00
- Riding Lawnmowers- \$120.00
- Golf Carts \$150.00
- Baby Grand Piano \$400.00
- Upright Piano \$250.00

#### 2.2 **Elevator or Stair Carry**

Mako Movers does not charge an additional fee for elevator or stair carry, except as specified in Section 2.1 above.

#### 2.3 **Excessive Distance or Long Carry Charges**

Mako Movers does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

#### 2.4 Pick Up and Delivery

Mako Movers does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

#### 2.5 Packing and Unpacking

- 2.5.1 Make Movers does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1.
- 2.5.2 Make Movers is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Mako Movers reserves the right to decline any moves consisting of extremely large or fragile items.

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Small:

\$1.50

Bubble Wrap: \$18.00 per 36 feet

Medium:

\$2.50

Large:

\$3.25

Wardrobe:

\$20.00

Mirror Small: \$6.50

TV Box:

\$30.00

Mirror Large: \$9.50

Newsprint:

\$38.00 per 25lbs

Tape:

\$3.50 per roll

Date Proposed: Effective Date:

# 2.6

# 2.7

#### 3.0 **RULES AND REGULATIONS**

#### **Claims** 3.1

- 3.1.2
- Articles, Special Servicing

  The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

  Waiting Time

  The customer is charged the rates specified in Section 1 for all waiting times or delays which are not the fault of Mako Movers.

  SECTION 3

  ES AND REGULATIONS

  18

  All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.

  Claimant must notify the carrier of all claims for concealed damage within 30 days of the move. Mako Movers must be given reasonable opportunity to inspect damaged items.

  Although our movers will be careful with your possessions, from time to time, damages may occur. If damages are caused by our service, Mako Movers reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Mako Movers immediately. They will complete a Damage Report before they leave your site. If you discover 3.1.3 or compensate (actual cash value) for the damage. If there is damage, notify Mako Movers immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be about honored until the charges for moving services are paid in full. You will be asked to sign a Release of the charges for moving services are paid in full. of Liability acknowledging this.

#### 3.2 **Computing Charges**

Mako Movers rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

#### 3.3 **Governing Publications**

Mako Movers rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

	P	•
<b>Effective</b>	Date:	

Date Proposed:

#### 3.4 Items of Particular Value

Mako Movers does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured therefrom. Mako Movers will not accept responsibility for the safe delivery of such articles if they come into Mako Movers' possession with or without Mako Movers' knowledge.

Valuation

3.5.1. Standard. Mako Movers's maximum liability shall be \$0.60 per pound for the actual weight of 0.50 per pound for 0.50 per pou

## 3.5

- any lost or damaged article or articles. A claim for any article that may be lost, destroyed or damaged while in custody of Mako Movers will be settled based on the value of the item or damage up to a maximum of the weight of the article times \$.60 per pound.. This value is often less than the actual value of your article(s).
- 3.5.2. Full (Replacement) Value Protection. Full replacement coverage is available upon request, or may be obtained from third-party providers.

#### 3.6 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Mako Movers' Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

#### 3.7 **Delays**

Mako Movers shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

# **SECTION 4**

#### 4.0 **PROMOTIONS**

Mako Movers shall apply the following promotions, in a uniform and nondiscriminatory fashion:

Date Proposed: **Effective Date:** 

# 4.1 Military/Senior Citizens

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, disabled veterans, and senior citizens (age 65 or over that provide proper proof of same. Extra chargeable items will follow rates in Section 2. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out in Section 1.2 plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Mako Movers, LLC office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

Number of Movers	<b>Hourly Rate</b>
Two Men and a Truck	\$80.00
Three Men and a Truck	\$110.00
Four Men and a Truck	\$150.00
Each Additional Man	\$35.00 per man/per hour

# **BEFORE**

# THE PUBLIC SERVICE COMMISSION

# OF SOUTH CAROLINA

# **DOCKET NO. 2020-153-T**

# **CERTIFICATE OF SERVICE**

I, CARL E. BELL, hereby certify that I have, on this 10th day of September 2020, served the *Order Granting Class E Household Goods Certificate, Application and Exhibit A (Tariff)* for Mako Movers, LLC, for a Class E (Household Goods) Certificate of Public Convenience and Necessity for Operation of Motor Vehicle Carrier, upon the parties listed below by electronic mail:

Jenny Pittman, Esquire jpittman@ors.sc.gov Office of Regulatory Staff 1401 Main Street, Suite 900 Columbia, SC 29201

Carri Grube Lybarker, Esquire Assistant Consumer Advocate SC Department of Consumer Affairs Post Office Box 5757 Columbia, SC 29250 Email: clybarker@scconsumer.gov Roger P. Hall, Esquire Assistant Consumer Advocate SC Department of Consumer Affairs Post Office Box 5757 Columbia, SC 29250 rhall@scconsumer.gov

Jilian Oleen

Mako Movers, LLC 1064 Gardner Road, Suite 101 Charleston, SC 29407 Email: infor@makomovers.com

Carl E. Bell

Terreni Law Firm, LLC 1508 Lady Street

Columbia, South Carolina 29201

Telephone (803) 771-7228

Fax (803) 771-8778 carlbell@terrenilaw.com

Columbia, South Carolina September 10, 2020